

MICHAEL “MICK” LEMISH

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SUMMARY:

Certified Project Manager, performance-driven public safety technology professional with extensive experience planning, designing, launching and managing innovative technology programs. A highly effective organizer with a history of collaborating with cross-functional teams to develop services and products that exceeds client / customers' expectations while increasing productivity or profit margins. Expert in overseeing technical project/program execution, devising strategic plans, providing updates on projects' statuses, and adhering to tight schedules and budgets. An elite leader and concise communicator who works well both independently and within a team environment.

Proven expertise in:

- Strategic Planning & Implementation
- Technical Support & Guidance
- Problem Solving
- Staff Training & Development
- Project/Program Administration
- Budgets & Fiscal Responsibility
- Regulatory Compliance
- Team Leadership & Motivation

Active TOP SECRET security clearance.

EMPLOYMENT:

Federal Government contractor, various agencies

2014 – Present

Program Manager

Directing hands-on program management and leading integrated project teams to enhance Homeland Security missions by applying prevailing technology and management best practices for the Pentagon Force Protection Agency, the United States Park Police and the Transportation Security Administration.

- Review and analyze proposed technical solutions and provide recommendations regarding the integration of disparate technologies for providing secure communication capabilities.
- Cultivate, sustain, and strengthen relationships with system managers and operational personnel in the National Capital Region by regularly attending Council of Governments, interoperability committee, and systems manager committee meetings.
- Fulfilling operational requirements by executing detailed action plans and providing advice to implement technology applications, resulting in attainment of set objectives.
- Advise executive command staff on matters related to the design, acquisition, modification, installation, repair, and maintenance of various wireless communications and information technology systems.
- Manage relationships between the government and third party subcontractors, vendors, service providers, integrators, and other stakeholders by facilitating communication and instilling a sense of cooperation, resulting in smooth implementation of system requirements and program initiatives.
- Supervise the upgrade and modernization of infrastructure systems while avoiding equipment obsolescence, adhering to federal mandates, meeting security requirements, and ensuring implementation of interoperability standards.

Key Accomplishments:

- Administered end-to-end deployment of Motorola wireless communications infrastructure resulting in a successful full life cycle implementation of a 20-site conventional simulcast Land Mobile Radio (LMR) system.
- Successfully managed \$4.5M systems integration budget and corresponding third party implementation contract delivery as the government's contracted Program Manager, overseeing all third party vendor responsibilities and milestones.
- Initiated and utilized an asset tracking system for telecommunication assets, such as radio infrastructure equipment (repeaters, servers, switches, etc.), base station radios, and secure key loaders.
- Coached radio system managers and implemented AES voice encryption with Tactical OTAR (Over The Air Re-keying) at 144 federalized airports.
- Detected and rectified all portable and fixed repeater issues over phone or in person before opening a request for service from a manufacturer or local repair shop, leading to 60% reduction in opened cases with third party vendors.

Loudoun County (Virginia) Government, Department of Information Technology
Information Technology - Division Manager

2012 – 2014

Effectively managed three functional areas within the Department of Information Technology for one of the largest and fastest growing counties in Virginia, leading efforts to improve overall IT processes and enhance customer experiences.

- Administered all aspects of the Public Safety Division of Information Technology and all voice/data/video communications systems supporting 7,500 employees and 400,000 population.
- Performed technology specific supervisory duties comprising strategic planning, contract administration and preparation and management of the division’s \$14M annual operating budget, supervising all annual programs and capital projects.
- Developed and presented proposals for capital projects ranging from \$20M to 190M to senior County executives and the Board of Supervisors.
- Directly supervised a technology staff of 15 with all corresponding HR responsibilities, staffing within matrix organizations, project teams, and large groups of project stakeholders county-wide.
- Headed and coordinated complex public safety communications and technology-related projects from conceptualization to completion, within time and budgetary constraints, to include local area and wide area networks for emergency services.
- Served on local, state and federal committees formed to investigate telecommunications provider failures impacting telco switch outages and 911 center outages in Northern Virginia, resulting in the FCC implementing recommendations from local leaders.
- Chartered and chaired a Public Safety Technology Steering Committee, boosting morale and improving Public Safety project implementation timelines Countywide.
- Played a pivotal role in leading the procurement and selection process to replace County’s public safety Computer Aided Dispatch System and selection process for procurement of a new E911 call processing system.
- Supervised completion of the County’s implementation of the first P25 Phase II (TDMA) Public Safety Radio System to go live within the United States.
- Led an initiative to re-locate the Emergency Communications Center.
- Served as the county PSAP (Public Safety Answering Point) 911 Center Director.

Federal Government contractor, various agencies
Technical Manager

2009 –2012

Subject matter expert, leading cross functional teams supporting program missions focused on wireless communications and technology to all Department of Justice (DOJ) agencies and several Department of Homeland Security (DHS) agencies.

- Controlled all facets of scope, schedule and cost for a 15-year, \$5B prime integrator contract with General Dynamics to design and implement a nationwide infrastructure modernization program for the Department of Justice.
- Organized a new program management office (PMO) for Department of Homeland Security Headquarters to support wireless technology projects focused on interoperability with all component law-enforcement agencies.
- Demonstrated success managing large programs, indefinite delivery/indefinite quantity (IDIQ) contracts, and coordinating teaming efforts for the Customs and Border Patrol Wireless Systems Program Division’s tactical communications programs valued at \$180 Million that will link with FirstNet.
- Supported project, acquisition and procurement activities, including developing project plans, Work Breakdown Structures, Statements of Work, and Service Level Agreements.
- Provided leadership for program relationships between systems integrators and senior management to resolve and/or escalate issues, reinforce business perspectives and ensure on-going program success.
- Developed COOP, Disaster Recovery and backup requirements documents for emergency communication systems.
- Briefed senior management and executives on engineering plans and activities in plain non-technical language.
- Created and maintained a set of standards documentation and led all aspects of site development activities related to new construction projects for government telecommunications facilities implementations.
- Represented the Government at NPSTC (National Public Safety Telecommunications Council), FPIC (Federal Partners Interoperability Committee) meetings and collaboration with local, state, regional or other national agencies.
- Served as a federal government agency Configuration Change Manager, while complying with the change control policies and process as well as hosted all change control board meetings.
- Created and consolidated system documentation including but not limited to as-is system drawings, proposed system drawings, system design and concept of operations documents.
- Initiated cross-functional process mapping sessions and periodically reviewed “best-practice” solutions with senior level stakeholders, managers and SME’s.

- Utilized and applied a standard governance model with defined roles and objectives for a healthy client/vendor relationship, including vendor management of outside business partners.
- Liaised and engaged with high-ranked government officials to present detailed technical information briefs, whitepapers, and proposed design solutions on an as-needed basis at the request of the agency.
- Tactfully negotiated, secured, and closed MOU agreements with local, state, tribal, and federal agencies for sharing of resources.
- Managed projects successfully against goals and budgets while maintaining a 100% chargeability rate.

Sprint Nextel Corporation

2003 – 2009

Senior Program Manager, Business Operations**Delivery Manager**, Engineering Development**Technical Project Manager**, Radio Access Network

Held multiple project and program management positions within Nextel and Sprint, leading and mentoring teams creating Next Generation technologies and products for wired and wireless communications systems.

- Completed various duties as senior program manager of multiple concurrent PMO projects with budgets of more than \$2B.
- Supervised full life-cycle development of project and programs to build radio software features and functionality, field equipment, construction of mobile switching offices, fixed network infrastructure and consumer products / services.
- Signed off on all achieved contractual milestones, while managing all milestone payments for engineering contracts between Sprint and third-party vendors such as Motorola.
- Devised and formulated plans, established objectives, procured resources, designed work flow, and maintained internal and external business relationships, including but not limited to, vendor contract meetings and future hardware / software / feature roadmap meetings with Motorola.)
- Coordinated deployment teams for upgrading end-of-life network elements in nationwide carrier grade networks, maintaining team productivity and on-time/on-budget delivery of multiple related programs and projects simultaneously.
- Planned and executed Nextel's special projects for public-safety, development of SATCOLT equipment for Nextel's Emergency Response Team (ERT) service offering, and overseeing all technical requirements definitions for NASCAR equipment needs.
- Oversaw all Motorola iDEN software release process, focused on meeting critical FCC regulatory deadlines and feature upgrades, resulting in new feature sets offered to customers on the Nextel network.
- Designed and integrated the use of process metrics to meet Service Level Agreements for business operations and altered business processes resulting in a decreased average project cycle time of eight percent.
- Successfully managed and maintained a project manager portfolio of 5-15 simultaneous projects, leading integrated project teams as Delivery Manager within Engineering Development.
- Managed teams focused on national spectrum strategy to ensure compliance of the FCC mandated 800MHz band reconfiguration while minimizing the network impact to capacity and quality.
- Directed and managed design and development programs, resulting in new products and service offerings including Blackberry 7100i, Enhanced Voice Mail and Device Self Activation.
- US Patent #7,991,389; assigned to Sprint/Nextel (System or Method for Forwarding Dispatch Communications)

ADDITIONAL EXPERIENCE:<http://linkedin.com/in/mlemish>

Homeland Security Consultant, BearingPoint (formerly KPMG Consulting) | **Senior Business Process Manager**, Nortel Networks | **Senior Systems Engineer IV**, Evergreen Systems | **ERP Application Specialist**, Datatel, Inc. | **Marketing and Development Director**, American Lung Association of Virginia | **Deputy Sheriff, Police Cadet and Public Safety Dispatcher**, various agencies

SPECIALIZED TRAINING:

DHS / FEMA ALL HAZZARDS (NIMS/ICS): 100, 200, 300, 400, 700, 701, 702, 703, 704, 706, 775, 800, COM-L, COM-T and ITSL
Motorola Solutions: Astro IV&D System Overview, APX CPS, Intro to R56, MCC7500 Dispatch Console & Administrator

EDUCATION:

James Madison University, Harrisonburg, Virginia,
Bachelor of Science (B.S.), Major in Communications